



What is the maximum number of people allowed in the chalet?

The chalet holds 8 people in four bedrooms comfortably. A double sofa-bed in the living area accommodates an additional 2 guests.

Are smoking or pets allowed?

For the comfort and safety of all guests, smoking is strictly prohibited within the chalet. Regrettably no pets are allowed

How do we locate/enter the property?

Directions and a keypad entry code will be sent to you 2-3 weeks prior to your arrival

Will we have to bring bed linen/ towels etc?

The chalet is fully equipped for all your likely holiday requirements. Bed linen and towels are included. A small initial supply of washing powder/dish washer powder/toilet rolls etc is provided and we ask guests to ensure some is left when they leave.

Are there shops nearby?

The chalet is only 1km from the village centre where you will find a shops, petrol station, bank and a post office. Larger stores are found only a short drive away in Murau.

Are there any restaurants nearby?

Yes, a range of options and details will be provided in the welcome pack in the chalet.

Are there any medical services nearby?

There is a Doctor's surgery in Stadl, all details will be included in the welcome pack.

What services are provided?

The chalet is professionally cleaned prior to your arrival, details of payment for the cleaning are shown in the table on the Prices and Availability page. Additional cleaning throughout your stay can be organised (for an additional fee) prior to your stay, at your request. The garden is attended to regularly.



How do we book?

Completing the booking form is the most convenient way, but you can also e-mail/phone if you prefer.

Do we need a car?

It is highly recommended for convenience and freedom. Snow chains or a 4x4 vehicle are recommended for winter months to access the development and for some of the other mountain roads. Driving is easy and relaxed in Austria.

Do we need to pay extra for the equipment in the chalet?

No, our guests have non-coin operated washer/drying facilities (however please read the terms and conditions) for their use. Also use of a free secure lockable storage facility that adjoins the property is available.

Do you have any extra facilities for small children?

The chalet is well equipped for small children. It comes complete with a child booster seat and travel cot. These are used at the guests own risk, feel free to bring your own. Supervision, as at home is required around the kitchen, bathroom, veranda and use of doors.

What if the chalet is not available or I require additional accomodation?

No problem! We know several other owners in the area who have similar quality accomodation. We will be happy to direct you to them and help in any way we can.

Still have questions?

Please contact us and we will do our best to help you